

SAFEHOUSE SECURITY AND TRAINING



2a Vaughton Hill,
Deepcar,
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South Yorkshire
S36 2SW

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Course Information and Joining Instructions

I understand that you have expressed an interest in our Training Course for Level 2 Award in Door Supervision.

In order to obtain an SIA Licence, you will need to complete the above course. The SIA does not run training courses or give qualifications. Safehouse Training is a recognised training provider who are endorsed by recognised governing body and the SIA to provide this qualification. We are currently running courses during the daytime, evening & weekends.

In order, for you to qualify to be put on the course, you will need a L3 Emergency First Aid at work or any recognised First Aid at work.

The training is delivered with 8 hours distant learning and four units which are credit based.

Learning Outcome	Content	Hours
1	Know the main characteristics and purposes of the private security industry.	2
2	Understand legislation as it applies to a security operative.	2
4	Understand the importance of safe working practices.	2
5	Understand fire procedures in the workplace.	1
11	<i>Understand good practice for post-incident management.</i>	1

Principles of Working in the Private Security Industry	
Level	2
Credit	2
GLH	17 (8 hours allowed for Distance Learning)
TQT	17
Unit	1
1.	Know the main characteristics and purposes of the Private Security.
2.	Understand legislation as it applies to a security operative.
3.	3. Understand arrest procedures relevant to security operatives.
4.	4. Understand the importance of safe working practices.
5.	5. Understand fire procedures in the workplace.
6.	6. Understand emergencies and the importance of emergency procedures.
7.	7. Understand how to communicate effectively as a security operative.
8.	Understand record keeping relevant to the role of the security operative.
9.	Understand terror threats and the role of the security operative in the event a threat.
10.	Understand how to keep vulnerable people safe.
11.	Understand good practice for post incident management.

Principles of Working as a Door Supervisor in the Private Security	
Level	2
Credit	1
GLH	11
TQT	14
Unit	2
1.	Understand crimes relevant to door supervision.
2.	2. Know how to conduct effective search procedures.
3.	3. Understand drug-misuse legislation, issues and procedures relevant to the role of a door supervisor.
4.	Understand preservation of evidence relevant to the role of a door supervisor.
5.	Understand licensing law relevant to the role of a door supervisor.
6.	Understand queue management and venue capacity responsibilities relevant to a door supervisor.
7.	Know how to use equipment relevant to a door supervisor.

Application of Conflict Management in the Private Security Industry	
Level	2
Credit	1
GLH	11
TQT	13
Unit	3
	1 Understand the principles of conflict management appropriate to the role.
	2 Understand how to recognise, assess and reduce risk in conflict situations.
	3 Understand the use of problem-solving techniques when resolving conflict.
	4 Be able to communicate to de-escalate conflict.

Application of Physical Intervention Skills in the Private Security Industry	
Level	2
Credit	2
GLH	13
TQT	17
Unit	4
1.	Understand physical interventions and the implications of their use.
2.	Understand the risks associated with using physical intervention.
3.	Understand how to reduce the risks associated with physical intervention.
4.	Be able to use physical skills to protect yourself and others.
5.	Be able to use non-pain compliant standing, holding and escorting techniques.

At the end of each unit, you will sit an exam. Each exam consists of multiple-choice questions.

In order to successfully gain the full qualification, you will need to pass all four units.

Principles of Working in the Private Security Industry

- The examination will last for 105 minutes and learners will be required to answer correctly 49 of the 70 questions (70%) in order to pass.

Principles of Working as a Door Supervisor in the Private Security

- The examination will last for 75 minutes and learners will be required to answer correctly 35 of the 50 questions (70%) in order to pass.
- The practical assessment must be visually recorded for each learner and is recommended to take approximately 15 minutes. Learners will be required to achieve a pass mark of 100% for the practical assessment.

Application of Conflict Management in the Private Security Industry

- The examination will last for 30 minutes and learners will be required to answer correctly 14 of the 20 questions (70%) to pass.
- The practical assessment must be visually recorded for each learner and is recommended to take approximately 15 minutes. Learners will be required to achieve a pass mark of 100% for the practical assessment.

Application of Physical Intervention Skills in the Private Security Industry

- The examination will last for 45 minutes and learners will be required to answer correctly 24 of the 30 questions (80%) in order to pass.
- The practical assessment must be visually recorded for each learner and is recommended to take approximately 15 minutes. Each learner should introduce themselves, state the date and the techniques they are demonstrating. Learners will be required to achieve a pass mark of 100% for the practical assessment. The trainer will only pass a learner when all of the techniques have been demonstrated successfully.

Before taking the exam, you will need to prove your identity. Personal ID from the attached list will be needed for you to take the exams. Also 1 passport photo, colour on a white background will be needed for your Security Portfolio.

For our next available course dates, please call 0114 2888444, the course is held at Safehouse Training, 200 Duke Street, Sheffield, S2 5QQ.

PLEASE NOTE: Communication in English, both oral and written, is an integral requirement of the SIA competencies for licensing Safehouse Training operates within an Equal Opportunities Policy, Diversity Policy, Health and Safety Policy and also complaints and appeals policy which will be made available to you by the tutor at the centre, on the induction to the course.

Safehouse Training also adhere to the Data Protection Act 1998 and operate to a policy which states all data is managed by the data controller and all information is kept under safe and secure storage.

Please refer to the Safehouse Training Privacy Policy found on the website [www, safehousesecurity.co.uk](http://www.safehousesecurity.co.uk)

PLEASE NOTE: if you have or know your unique learner reference number, please make this available to Safehouse Training on the induction to the course.

PLEASE NOTE: Please inform us as soon as possible if there are any reasonable or special considerations needed regarding your examination. For example: if you require a reader to read out the examination questions. If you have any questions about this, please contact us.

If you are still interested in doing the above course with Safehouse Training, please fill out the enclosed application form and return it to the above address with a £100 deposit, which is non-refundable. The full cost of the course is £350.

Disclaimer- Any Learners found to have breached our values and behaviours expected within the class environment will be asked to leave, hence forfeiting the right to continue the course, Learners will not be reimbursed with any refunds and may incur additional costs in connection with operational expenses, i.e. Tutor/Assessor wages, Venue costs, material costs, etc.

Thank you.

Safehouse Training